



Elder Homes Common Sense Guide to the new Infection Prevention and Control (IPC) Standards

These nine standards are set out to show what organisations and services across the health and social care can do to keep everyone safe from infections when they receive care and support.

1. Leadership

This is to make sure that the service or organisation is run well

Has proper leadership

Staff work together

The organisation is open about what it's doing

The right information is shared with the right people at the right time

The organisation is always learning and improving

Input from residents, families and staff is welcomed

2 . Staff training

This is to make sure that staff have the right training and skills to prevent/manage infections and deliver the right care

3.Communications

This standard sets out that you have the information that is right for you

You feel listened to and are involved in decisions about your care

4.Working together

This standard is to ensure each organisation does everything it can do to reduce the risk of infections

You will be cared for in an environment where staff work together to minimise and manage infection risks

Staff use data and information to make sure your care is safe

5.Managing infections

This standard is to ensure that the right approach is taken to manage the spread of infections and microorganisms including bacteria and viruses

If you need antibiotics, it's the right one for you

If you need treatment to manage your infection, this will be explained to you

Staff are trained and have the skills to know what treatment is right for you



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6. Good practice

This standard is to ensure your care and support is based on up-to-date evidence and good practice

Your care is provided in a clean and well-maintained environment

The risk of infection is minimised

Staff are knowledgeable and trained

7. Clean and safe equipment

This standard is to ensure all equipment the staff use to care for you is clean and safe to use, including walking aids.

8. Clean and safe premises

This standard is to ensure that the premises where you receive your care (hospital, care home) are clean, well-maintained and safe.

9. Making sure everyone receives equipment which is safe to use

This standard is to ensure that all equipment provided meets the right levels of safety, quality and performance and is fit for purpose.

These standards are to help everyone to understand what a good service looks like. Standards also help hospitals and care homes to know what services they should provide and to identify things that need to be improved,

You can find more information on the website :

www.healthcareimprovementscotland.org/our_work/standards_and_guidelines/stnds/ipc_standards

If you wish to read more, here is the key information to put into a search engine: [Infection prevention and control standards \(healthcareimprovementscotland.org\)](http://www.healthcareimprovementscotland.org/infection-prevention-and-control-standards)

If you have any complaints or concerns that the standards are not being met, you should get in touch directly with the service provider.